

Attachment nr 2 to Pethelp voucher regulations "Package Details"

PLATINUM PACKAGE FOR CAT	
Service	Amount / description of services per year
Preventive health check-up	3
Illness visit	6
Follow-up visit	6
Annual preventive health care plan	1
Laboratory tests	1 standard blood test
	1 extended blood test
	1 thyroid blood test
	1 standard urine test
	1 general urine test
	2 fecal flotation test
	1 stool examination - Giardia test
Antiparasitic drugs co-fund	100 PLN
Vaccinations	1 Vaccination against other infectious diseases (herpes virus, calicivirus, panleukopenia)
	1 rabies vaccination
	1 feline leukemia virus vaccination
Test FIV/FelV	1
X-ray	1
Ultrasound scan	1
Cardiology consultation	1
Blood pressure measurement	1
Thick removal	3
Ears cleaning	3
Claw clipping	3
Microchipping	1
Nutrition consultation	1
Behavior consultation	1

1. The **preventative health check-up** contains the following components: general assessment (heart rate, body temperature, respiration, auscultation of the pet, lymph node probing), mouth/dental inspection, skin and coat condition, weight, and overall condition of the pet. The veterinarian will also ask about your pet's medical history, hunger, excrement, urination, and nourishment. This type of visit is for healthy animals to reduce the risk of disease development, and the goal is to detect potential chronic/subclinical diseases. This is not an appointment to a veterinary specialist. It is not valid for night shifts, holidays, or home visits. The cost of this appointment does not include any medications.
2. An **illness visit** involves an interview, a general clinical examination, diagnosis, determination of treatment approach, and assessment of the necessity for additional diagnostic testing. Consultations with specialists are not included in the visit. Night hours, holiday shifts, and house visits are not covered by the visit. The cost of this appointment does not include any medications.
3. **The follow-up visit** comprises a clinical evaluation of the patient as well as the continuation of earlier recommendations. The visit does not cover the cost of prescribed medications, and it does not apply to specialist consultations, night and holiday shifts, or home visits.
4. **Preventive health care plan** is a recommendation on when to do preventative visits and tests that will be supplied when a pet owner completes a short questionnaire about the pet's health.



After completing the survey, the plan will be available in the customer panel within 4 business days.

## 5. Blood tests

Standard blood test	~ 7 biochemical parameters + morphology
Extended blood test	~ 11 biochemical parameters + morphology
Thyroid blood test	T4 and fT4

We allow our veterinary clinic partners to choose which laboratory tests blood samples, therefore the number of analyzed parameters may vary in some circumstances. Our partners are aware of our requirements, and they aren't allowed to use a completely different amount of parameters in the test.

## 6. Urine tests

Standard urine test	~ 10 parameters
General urine test	~ 10 parameters + sediment test + protein-to-creatinine ratio

We allow our veterinary clinic partners to choose which laboratory tests blood samples, therefore the number of analyzed parameters may vary in some circumstances. Our partners are aware of our requirements, and they aren't allowed to use a completely different amount of parameters in the test. The cost of this service does not include the collection of a urine sample.

- Fecal flotation test** – a test used to identify parasites located in an animal's digestive tract. It is carried out using the flotation method, which detects eggs, cysts, and oocysts of internal parasites.
- Stool examination - Giardia test** detects antigens of the Giardia spp parasite. It is performed with a fast antigen test from an animal's feces sample.
- Antiparasitic drugs co-fund** - therapies against fleas, ticks, and intestinal parasites. A veterinarian will choose the best treatment for your pet.
- Rabies vaccination** includes a vaccination qualifying visit (clinical evaluation), the vaccine, and its administration. The veterinarian may employ rabies vaccines that are currently on the market. The service does not involve the injection of vaccines in combination with other infectious diseases. The veterinarian makes the decision on the vaccination preparation/manufacturer.
- Vaccinations against other infectious diseases** are administered by a veterinarian using commercially available formulations. The doctor makes the decision on the vaccination preparation/manufacturer. A vaccination qualifying visit (clinical examination), one dosage of the vaccine, and its administration are all part of the basic vaccination (herpes virus, calicivirus, panleukopenia). The service does not include vaccination against chlamydia and leukemia.
- Vaccination against leukemia (FeLV)** protects against the feline leukemia virus. Vaccination is performed using commercially available preparations and administered by the veterinarian. The veterinarian decides on the vaccination formulation or manufacturer. The service consists of a vaccination qualifying visit (clinical examination), one dose of the vaccine, and its administration. The service excludes the administration of combined vaccines.
- The FIV/FeLV test** is a rapid cat blood test that detects feline leukemia virus (FeLV) antigen and feline immunodeficiency virus (FIV) antibodies. The service consists of blood collection and testing.



14. **Ultrasound scan** comprises a prophylactic assessment of the abdominal cavity. It excludes an ultrasonic examination of another body part.
15. **X-ray exam** comprises up to three projections of a single illness condition, as well as a description. The cost of medications used to premedicate the patient is not covered by the package.
16. **A cardiology consultation** is a visit to a veterinarian that includes an interview, an auscultatory examination of the patient, and an echocardiogram. It excludes blood pressure measurement and an ECG examination. This test is performed in a painless and non-invasive method for the patient by positioning the echocardiography machine's head near the heart. It enables a comprehensive evaluation of the heart and its structures.
17. **Blood pressure measurement** is an important part of a clinical examination that is done using a particular probe and cuff. The pressure is measured on the front or back paws, as well as the tail. It enables the early diagnosis of hypertension and associated illnesses, such as renal failure.
18. **Tick removal** - If a tick is embedded in your pet's skin, it should be removed as quickly as possible. The longer a tick feeds, the greater the risk of transmitting tick-borne diseases such as babesiosis.
19. **Ears cleaning** - cleaning your cat's ears helps to keep them clean and prevents wax and debris buildup, which can lead to an infection in the ear. Some cats require ear cleaning on a regular basis to maintain overall hygiene, while others only require it when they have problems with their ears.
20. **Claw clipping** is an essential part of pet care that should be done on a regular basis. Too-long claws may irritate the paw pads and predispose the cat to pulling out the entire claw when it catches on a material or item.
21. **Microchipping** - this service includes the chip and its administration. It allows you immediately identify the animal's owner and contact information.
22. A **nutrition consultation** is a 45-minute online consultation with an animal's nutritionist conducted through the Pethelp online tab in the customer panel. The tab provides step-by-step directions for scheduling an appointment and completing the consultation.
23. A **behavior consultation** is a 45-minute online consultation with an animal behaviorist conducted through the Pethelp online tab in the customer panel. The tab offers step-by-step directions for scheduling an appointment and completing the consultation.

**The previously mentioned services are not available during night or holiday shifts or home visits. If your pet requires additional tests or medicine administration during the visit (performed via PetHelp), you must cover the expenses yourself, in accordance with the veterinarian's price list.**