

Attachment nr 2 to Pethelp voucher regulations "Package Details"

STANDARD PACKAGE FOR CAT	
Service	Amount / description of services per year
Preventive health check-up	1
Illness visit	2
Follow-up visit	2
Annual preventive health care plan	1
Laboratory tests	1 standard blood test
	1 standard urine test
	1 fecal flotation test
Vaccinations	1 vaccination against other infectious diseases (herpes virus, calicivirus, panleukopenia)
Thick removal	1
Ears cleaning	1
Claw clipping	1
Microchipping	1

1. The **preventative health check-up** contains the following components: general assessment (heart rate, body temperature, respiration, auscultation of the pet, lymph node probing), mouth/dental inspection, skin and coat condition, weight, and overall condition of the pet. The veterinarian will also ask about your pet's medical history, hunger, excrement, urination, and nourishment. This type of visit is for healthy animals to reduce the risk of disease development, and the goal is to detect potential chronic/subclinical diseases. This is not an appointment to a veterinary specialist. It is not valid for night shifts, holidays, or home visits. The cost of this appointment does not include any medications.
2. An **illness visit** involves an interview, a general clinical examination, diagnosis, determination of treatment approach, and assessment of the necessity for additional diagnostic testing. Consultations with specialists are not included in the visit. Night hours, holiday shifts, and house visits are not covered by the visit. The cost of this appointment does not include any medications.
3. **The follow-up visit** comprises a clinical evaluation of the patient as well as the continuation of earlier recommendations. The visit does not cover the cost of prescribed medications, and it does not apply to specialist consultations, night and holiday shifts, or home visits.
4. **Preventive health care plan** is a recommendation on when to do preventative visits and tests that will be supplied when a pet owner completes a short questionnaire about the pet's health. After completing the survey, the plan will be available in the customer panel within 4 business days.

5. **Blood tests**

Standard blood test

| ~ 7 biochemical parameters + morphology



We allow our veterinary clinic partners to choose which laboratory tests blood samples, therefore the number of analyzed parameters may vary in some circumstances. Our partners are aware of our requirements, and they aren't allowed to use a completely different amount of parameters in the test.

6. Urine tests

Standard urine test | ~ 10 parameters

We allow our veterinary clinic partners to choose which laboratory tests blood samples, therefore the number of analyzed parameters may vary in some circumstances. Our partners are aware of our requirements, and they aren't allowed to use a completely different amount of parameters in the test. The cost of this service does not include the collection of a urine sample.

7. **Fecal flotation test** – a test used to identify parasites located in an animal's digestive tract. It is carried out using the flotation method, which detects eggs, cysts, and oocysts of internal parasites.
8. **Vaccinations against other infectious diseases** are administered by a veterinarian using commercially available formulations. The doctor makes the decision on the vaccination preparation/manufacturer. A vaccination qualifying visit (clinical examination), one dosage of the vaccine, and its administration are all part of the basic vaccination (herpes virus, calicivirus, panleukopenia). The service does not include vaccination against chlamydia and leukemia.
9. **Tick removal** - If a tick is embedded in your pet's skin, it should be removed as quickly as possible. The longer a tick feeds, the greater the risk of transmitting tick-borne diseases.
10. **Ears cleaning** - cleaning your cat's ears helps to keep them clean and prevents wax and debris buildup, which can lead to an infection in the ear. Some cats require ear cleaning on a regular basis to maintain overall hygiene, while others only require it when they have problems with their ears.
11. **Claw clipping** is an essential part of pet care that should be done on a regular basis. Too-long claws may irritate the paw pads and predispose the cat to pulling out the entire claw when it catches on a material or item.
12. **Microchipping** - this service includes the chip and its administration. It allows you immediately identify the animal's owner and contact information.

The previously mentioned services are not available during night or holiday shifts or home visits. If your pet requires additional tests or medicine administration during the visit (performed via PetHelp), you must cover the expenses yourself, in accordance with the veterinarian's price list.